

RESUME

- 1. Name Lastname:** Fatma Elif Çetin
- 2. Date of Birth:** 05.02.1963
- 3. Title:** Assistant Professor
- 4. Current Institution:** Bahçeşehir University
- 5. First Appointment Date in the Institution:** October 2007
- 6. Education Status**

Degree	Department	University	Year
Bachelor Degree	English Language and Literature Teaching Certificate in English	Boğaziçi University Boğaziçi University	1985 1985
Master's Degree	Educational Sciences	Boğaziçi University	1988
Doctorate	Educational Sciences / Guidance and Psychological Counseling	Marmara University	2016

7. Academic Titles

Professorship Date :

Associate Professorship Date:

Assistant Professorship Date: September 2016 / Bahçeşehir University / Faculty of Educational Sciences, Department of Psychological Counseling and Guidance

8. Work Experience:

1986-1992: Boğaziçi University, Faculty of Education, Department of Foreign Languages, English Language Teaching, Research Assistant

1992-1997: Boğaziçi University, Faculty of Education, Department of Educational Sciences, Lecturer

1994-1995: Boğaziçi University, Faculty of Education, Department of Foreign Languages, English Language Teaching, Lecturer

1996-1997: Marmara University, Atatürk Faculty of Education, Department of Foreign Languages, English Language Teaching, Lecturer

1998-2001: Pamukbank TAŞ, Retail Banking Group, Alternative Distribution Channels Division, Training Service, Manager

2001-2002: Pamukbank TAŞ, Retail Banking Group, Alternative Delivery Channels, Internal Training and Development Services, Manager

2002-2007: Doğu University, Continuing Education Center, Deputy Director

2003-2006: Doğu University, Dean of Students, Coordinator

2007-2009: Bahçeşehir University, Continuing Education Center, Deputy Director

2009-2023: Bahçeşehir University, Continuing Education Center, Director

2023 February- 2023 October: Bahçeşehir University, Graduate School, Director

2023 November - : Bahçeşehir University Global Online (BAUGO), Chief Learning Officer (CLO)

9. Managed Master's and Doctoral Theses

9.1. Master Theses

9.2. PhD Theses

10. Publications (Major publications which are written in APA Format in the last five years)

10.1. Articles published in international refereed journals (SCI, SSCI, Arts and Humanities)

10.2. Articles published in other international peer-reviewed journals

10.3. Papers presented at international scientific meetings and published in the proceedings book

10.4. International books or chapters in books written

10.5. Articles published in national peer-reviewed journals

10.6. Papers presented at national scientific meetings and published in the proceedings book

10.7. Other publications

11. Projects

Researcher, Use of Mother Tongue in Foreign Language Writing: Planning Project in Turkish and English Language, Supported by Boğaziçi University Research Fund, Boğaziçi University, Istanbul, 1992 - 1993.

Assistant Project Director, Relationship Between Foreign Language Learning and Right-Handed and Left-Handedness Project, Supported by Boğaziçi University Research Fund, Boğaziçi University, İstanbul, March 1991 – June 1992.

Assistant Specialist, Curriculum Development and Teacher Training Project in Foreign Language Learning, Kültür High School, Boğaziçi University Research Fund Supported, Boğaziçi University, Istanbul, October 1989 – June 1990.

Researcher, Domain Dependency – Relationship Between Independence, Hemisphericity and Foreign Language Achievement Project, Bogazici University Research Fund Supported, Bogazici University, Istanbul, January 1988 – January 1989.

Conference Organizer, Strategic, Regional Developments and Incentives in Health Tourism Symposium, Continuing Education Center, Bahçeşehir University, Istanbul, May 2011.

Conference Organizer, Lifelong Learning Workshop, Continuing Education Center, Bahçeşehir University, Istanbul, March 2011.

Conference Organizer, Sustainable Integrated Economy Conference with Helena Nornberg Hodge, Continuing Education Center, Bahçeşehir University, Istanbul, December 2014.

Conference Organizer, Human Resources Software Summit (IKYZ'15), Continuing Education Center, Bahçeşehir University, Istanbul, December 2015.

Conference Organizer, Corporate Training and Development Academies Summit (EDUCORP), Continuing Education Center, Bahçeşehir University, Istanbul, May 2016.

Conference Organizer, Corporate Training and Development Academies Awards (EDUCORP) Winners Conference, Continuing Education Center, Bahçeşehir University, Istanbul, February 2018.

12. Consulting Services, Patents Obtained

Company/Institution Name, Subject of Consultancy, Years

13. Memberships to Scientific and Professional Organizations

14. Awards Recieved

15. Institutional and Professional Services (Trainings, seminars you give outside the Institution)

Diction and Effective Speech, 2000 – 2002, Alternative Distribution Channels Department, Retail Banking Group, Pamukbank TAŞ.

Telephone Sales and Telephone Customer Services, 2000 – 2002, Alternative Distribution Channels Division, Retail Banking Group, Pamukbank TAŞ.

Customer Service on the Phone, 2000 – 2002, Alternative Distribution Channels Division, Retail Banking Group, Pamukbank TAŞ.

Training Administration, July 2018, ADES Aviation and Defense Engineering Services.

Digital is My Business: Executives and Trainers Special Session, December 2020, Ministry of National Education, General Directorate of Lifelong Learning, Turkish Employment Agency General Directorate and Türkiye Vodafone Foundation.

16. Attended Professional Development Activities (Trainings you take to improve yourself, etc.)

Introduction to Retail Banking Training, 1998.

Customer Service Training on the Phone, 1998.

Telephone Doctor I: “Basic Level Telephone Communication Skills”, 1998.

Telephone Doctor I: “Advanced Telephone Communication Skills”, 1998.

To Create a Competitive Edge on the Telephone, 1999.

Telemarketing, 1999.

Personal Performance and Time Management, 2000.

ISO Quality Assurance System, 2000.

Team Building and Development, 2001.

Interview Techniques, 2002.

Project Management, 2002.

Exam and Certification Center Seminar, 2018.

17. Fill the table below for the undergraduate and graduate level courses you have taught in the last two years.

Academic Year	Semester	Course Name	Weekly Hour		Number of Students
			Theoric	Application	
2021-2022	Fall	Institutional Field Experience (CNG 4008)	1	4	18
		Guidance & Counseling Practices at Schools (1) (CNG 4203)	2	6	64
2021-2022	Spring	Field Practice in Counseling and Guidance (CNG 4006)	1	4	11
		Guidance & Counseling Practices at Schools (2) (CNG 4204)	2	6	64
2022-2023	Fall	Institutional Field Experience (CNG 4008)	1	4	4
		Guidance & Counseling Practices at Schools (1) (CNG 4203)	2	6	53
2022-2023	Spring	Field Practice in Counseling and Guidance (CNG 4006)	1	4	6
		Guidance & Counseling Practices at Schools (2) (CNG 4204)	2	6	53

2023-2024	Fall	Guidance & Counseling Practices at Schools (1) (CNG 4203)	2	6	12
		Community Service Practices (EDS2106)	1	2	19