# Erman COSKUN, PhD

Professor of Information Systems and Business Analytics Email: erman.coskun@bau.edu.tr or coskun@gmail.com

	EDUCATION				
PhD	Rensselaer Polytechnic Institute Troy, NY  PhD in Engineering Science and Information Systems Thesis Topic: "Complexity and Its Impacts in Embedded Intelligent Real-Time Systems"	1996-2001			
ME	Rensselaer Polytechnic Institute Troy, NY  Master of Engineering in Industrial and Management Engineering	1996-2001			
MBA	Pace University New York, NY  MBA in Management Science and Quantitative Methods	<u>1994-1996</u>			
BBA	Istanbul University Istanbul, Turkey Faculty of Business Administration	<u>1988-1992</u>			

TEACHING EXPERIENCE AND INTERESTS				
	-Managing Digital Transformation	- IT and IS Strategy		
	-Global Connections Through Technology	-Decision Support Systems,		
	-Management Information Systems,	-Human-Computer Interaction,		
	-Digital Transformation	-E-commerce,		
	-Business Analytics,	-Project Management,		
Information Systems	-3 <sup>rd</sup> Platform and Entrepreneurship,	-Strategic Information Systems,		
and	-System Analysis and Design,	-Web Development,		
<b>Business Analytics</b>	-Information Systems Evaluation,	-Database Management Systems		
	-Enterprise Resource Planning Systems,	-Special Topics in IS		
	-Large-scale Safety-critical Systems,	-IS Theories (PhD)		
	-Information Systems Project Management,	-User Interface Design		
Supply Chain and	-Logistics Management,	-Optimization in Logistics and Supply Chain,		
Logistics Management	-Supply Chain Management,	-Engineering Management		
Quantitative Methods &	-Quantitative Methods and Decision Making,	-Business Mathematics,		
Management Science	-Management Science and Operations Res.	-Multi-criteria Decision Making,		
	-Decision Analysis	-Decision Making with Spreadsheets		
Business Administration	-Introduction to Business	-Business Administration		
Dusiness Administration	introduction to Business	-Business Functions		

# **CURRENT AND PAST RESEARCH TOPICS**

- C Digital Maturity Determination and Index Development, SME Digital Transformation, Employee Digital Skills for DT,
- U Leadership for DT, DT in Financial Institutions, University Analytics and DT in Universities, MIS program accreditation,
- R ICT Utilization Level and Entrepreneurship Orientation, ICT and Innovativeness, Business Analytics, Business
- R Intelligence, Digital Divide, ICT usage in SMEs, Digital divide and measurement, Credit Risk Determination Decision
- Support System, Traffic Accident Analysis, Traffic Information Systems, Enterprise Resource Planning Success Factors
- and Applications, Information Systems Applications in Logistic firms, Teaching Information Systems in Business Schools
- and IS Curriculum Development, Emergency Response and Crisis Management IS, Logistics and Supply Chain
- T Performance Measurement, Disaster Vulnerability Calculations Transportation Management, SME performance, SME ERP
- P -Information Systems Evaluation, -E-government, E-municipality, -Software Complexity Measurement and Metrics, -
- A Complexity Impacts on Operator and System Performances, -Large-scale Safety-critical Systems and Risk Management, -
- 8 Human-Computer Interaction in Large-scale Safety-critical Systems, -Management Science Applications, -Risk
- Assessment for Waterways, -Operations Research and Applications, Information Systems Applications and Risk
  - Management in Large-scale Safety-critical Systems, -Supply Chain Management, Green supply chain and green logistics,

# **EXPERIENCE**

# A- Managerial and Administrative Experience in Universities

- 1- Founding member and Vice President of Turkish Management Information Systems Association (2024- )
- 2- MIS Department Chair, Izmir Bakircay University (2019-2022)
- 3- Director of Social Sciences Institute, Izmir Bakircay University (2019-2021)
- 4- Senate Member, Izmir Bakircay University (2019-2022)
- 5- University Executive Committee, Izmir Bakircay University (2020-2022)
- 6- Member of University Research Funds Committee (2020-2022)
- 7- Member of Business Faculty Council (2019-2022)
- 8- Founding Faculty and Chair of Information Systems and Information Technology Department at Mohammed Bin Salman College of Entrepreneurship and Business (MBSC) (2017-2018)
- 9- Director of Faculty Research and Innovation Fund MBSC (2017-2018)
- 10- Member of Faculty Performance Evaluation Committee MBSC (2018-2020)
- 11- Member of Faculty Recruitment Committee MBSC (2018-2020)
- 12- Member of Academic Affairs Committee MBSC (2018-2020)
- 13- Director of Information Technology Programs. Cooperated by International Education Center of Sakarya University (SAU INTEDU and Leeds Beckett University, UK (2012-2016)
- 14- Course Leader for Masters Thesis for LEEDS BECKET SAU INTEDU program (2013-2015)
- 15- Founding and Executive Board Member for Risk and Disaster Management Center Sakarya University (2014-2018)
- 16- Founding Chair and Chair of Management Information Systems Program, Sakarya University (2011-2018)
- 17- Business School Executive Board Member, Sakarya University (2014-2017)
- 18- University-Industry Relations Committee Member for Business School (2015-2017)
- 19- University Ethics Committee Member, Sakarya University (April 2016- 2018)
- 20- Founding member and executive committee member of AIS Turkey (2016- )
- 21- Liaison committee chair between AIS Turkey and MIS School Collaboration (2016-
- 22- Executive Board Member: Center for Disaster Management, Sakarya University (2014-2019)
- 23- Executive Board Member: Center for Software Development, Sakarya University (2015-2017)
- 24- Head of Quantitative Methods Department, Sakarya University Business School (May 2008- Dec 2015)
- 25- Deputy Chair of Social Sciences Institute, Sakarya University (Jan-2008- 2011)
- 26- e-MBA Program Coordinator, Sakarya University (Jan-2008-2011)
- 27- Curriculum Committee LeMoyne College, USA 2006-2008
- 28- AACSB School Accreditation Committee member LeMoyne College (2006-2008)
- 29- First Year Student Advising Program Coordinator (MIS Department LeMoyne College 2006-2008)

# B- Teaching Experience at Different Levels and Courses Taught (August 2001-

# Professor of Management Information Systems (Sept 2025-

Department of Logistics Management Istanbul Bahcesehir University Istanbul, Turkey

- 1- Management Information Systems
- 2- Academic Advisement

# **Professor of Management Information Systems** (July 2019-Sept 2024)

- 1- Information Systems Theories (PhD)
- 2- Information Systems Project Management (Masters without Thesis)
- 3- Research Seminar and Contemporary Topics in MIS (MSc)
- 4- Digital Transformation and the 3<sup>rd</sup> Platform Technologies (MSc)
- 5- Business Value of Digital Transformation (Masters without Thesis)
- 6- Business Intelligence Project Management (Masters without Thesis)
- 7- User Interface Design (undergraduate)
- 8- Digital Transformation and the 3<sup>rd</sup> Platform Technologies (undergraduate)
- 9- Communication Skills in Digital Era (undergraduate)
- 10- Honors Thesis (undergraduate)
- 11- Graduation Project (undergraduate)
- 12- Graduation Project ((Masters without Thesis)

# **Professor of Management Information Systems and Technology** (August 2017-

# MBA Program Mohammed Bin Salman College of Entrepreneurship and Business

- 1- Global Connections Through Technology (MBA)
- 2- Business Analytics (MBA)
- 3- Independent Study (MBA)
- 4- Business Decision Making and Decision Analysis (MBA)

# $\textbf{Professor of Management Information Systems and Quantitative Methods} \ (July\ 2011-2020)$

# Department of Management Information Systems Sakarya University, Sakarya, Turkey

- 1- Seminar and Directed Reading in MIS (PhD)
- 2- Research Seminar and Contemporary Topics in MIS (MSc)
- 3- Technology Management (undergraduate)

# Department of Business Administration Sakarya University, Sakarya, Turkey

- 1- Human Resources Information Systems (undergraduate)
- 2- Management Information Systems (undergraduate)
- 3- Advance Topics and Seminars in Supply Chain Management (PhD and MBA)
- 4- Project Management (MBA)

# Department of Business Administration Yalova University, Yalova, Turkey

- 1- Advance Topics and Seminars in MIS (undergraduate)
- 2- Systems Analysis and Design (undergraduate)
- 3- IS and IT Project Management (undergraduate)
- 4- Information Systems Project Management (undergraduate)
- 5- Advance Research Topics in technology Management (MBA)

# Leeds Becket University IT and M.Sc. Business Information Systems Programs (2014-2016)

- 1- Advance Database Management (MSc)
- 2- User Centered Design (MSc)
- 3- Systems Development (Level 5)
- 4- Research Practice (MSc)
- 5- Web Development (Level 5)
- 6- Business Information Systems (Level 5)
- 7- Supply Chain Management (MBA)

# Associate Professor of Quantitative Methods and Information Systems (March 2006-July 2011) and Assistant Professor of Econometrics and Quantitative Methods (2001, 2004-2006)

# Business Department, Sakarya University Sakarya, Turkey

- 1- Management Information Systems (undergraduate, masters, MBA and PhD)
- 2- Systems Analysis and Design (undergraduate and graduate)
- 3- Database Management Systems (undergraduate and graduate)
- 4- Supply Chain and Logistics Management (undergraduate, MBA and PhD)
- 5- Operations Research (undergraduate and graduate)
- 6- Quantitative Decision Making (MBA)
- 7- Computer Supported Quantitative Decision Making (MBA)
- 8- Decision Support Systems (M.Sc.)
- 9- Business Math, Financial Math (undergraduate)
- 10- Project Management (undergraduate and MBA)
- 11- Multi-criteria Decision Making (PhD)
- 12- Seminars in Management Information Systems (masters and PhD)
- 13- Enterprise Resource Planning Systems (undergraduate and masters)
- 14- Human Resources Information Systems (undergraduate)
- 15- Research Methods in Social Sciences (M.Sc.)
- 16- Research Project (M. Sc.)

# Associate Professor of Information Systems and Business Administration (Jan 2007-Jan 2008) Assistant Professor of Information Systems and Business Administration (2001- 2004) and (2006- 2008)

Business Department and Information Systems Program, Le Moyne College Syracuse, NY, USA

- 1- MIS 301 Introduction to Management Information Systems
- 2- MIS 375 Applied Systems Analysis
- 3- MIS 480 Database Management Systems

- 4- MIS 350 Accounting Information Systems
- 5- AVS 101 First Year Advisement Seminar
- 6- MIS 499 Undergraduate Independent Study
- 7- MIS 701 Database Management Systems (MBA Program)
- 8- MIS 501 Management Information Systems (MBA Program)
- 9-MIS 799 Graduate Independent Study

# ADJUNCT AND PART TIME TEACHING POSITIONS

# Professor of Management Information Systems (Part-time Adjunct) (Spring 2023-

Department of Business, Istanbul Ibn Haldun University, Istanbul, Turkey

1- Digital Transformation (undergraduate)

# **Professor of Management Systems** (Spring 2023)

Department of Business, Izmir Economy University, Izmir, Turkey

1- Management Information Systems (undergraduate)

#### **Professor of Management Information Systems** (Fall 2023- Fall 2025)

Department of Business, Istanbul Bahcesehir University, Istanbul, Turkey

1- Digital Transformation (undergraduate) 2 sessions

# Associate and Full Professor of Quantitative Methods and Information Systems (Sept 2010- Sept 2017)

Business Department, Yalova University, Yalova, Turkey

- 1- Management Information Systems (undergraduate, masters, MBA)
- 2- E-commerce (MBA)
- 3- Business Math (undergraduate)
- 4- Enterprise Resource Planning Systems (undergraduate and MBA)
- 5- Advance Topics in MIS (undergraduate and MBA)
- 6- Research Methods in Social Sciences

7-

# Associate Professor of Information Systems and Business Administration (August 2008-August 2009)

Business Department, Lefke European University Lefke Cyprus

1- Management Information Systems (undergraduate, masters)

# Associate Professor of Information Systems (March 2006- August 2006) and Assistant Professor of Information Systems (2004-2006)

Business Administration Faculty and Business Economics Institute Business Informatics Masters Program Istanbul University, Istanbul Turkey

- 1- Management Information Systems (undergraduate)
- 2- Database Management Systems (undergraduate and graduate)
- 3- Quantitative Decision Making Methods (MBA)
- 4- E-commerce and E-business (undergraduate)

# EXECUTIVE LEVEL AND PROFESSIONAL TEACHING (2013- CURRENT)

MBSC (Mohammed Bin Salman College of Entrepreneurship and Business) (2019-

Managing Digital Transformation Executive Education Program (10 times x 15 hours)

(August 2024, Jan 2024, May 2023, Dec 2023, Oct 2022, May 2022, Sept 2021, May 2021, Oct 2020, June 2020 2 face to face 8 Online

Leading Digital Transformation Modon (April 2024) Face to face at KAEC

Cyber Security for Managers 2 times 12 hours Dec 2018, Dec 2021 (face to face)

Advance Management Program (face to face)

- 1- Decision making with Excel module 6 hours 1 time in 2020
- 2- Digital Transformation and MIS module 6 hours 2 times in 2019 and 2020

# Sahara Group

Professional Training and Education Company especially focuses on Middle East and Gulf Region Countries. Provided 5 day professional courses to business professionals individually. Participants were coming from The Gulf Region (Oman, UAE, Kuwait) and Northern Africa Topics: Digital Transformation, IT Project Management, Project Management, Supply Chain Management

# **C- Consulting and Industry Experience**

- 1- Project Academic Advisor for Industry Projects (TUBITAK Scientific and Technological Research Council of Türkiye)
- 2- Advisor: TRA Bilisim (TRA Information Technologies) Sakarya Teknokent (2017-2019)
- 3- ERP Microsoft Axapta Consultant: Günesoglu Dairy Products Inc. Sakarya TURKEY (2013-2015)
- 4- IT and Optimization Consultant, GUVEN TEKNIK MACHINERY İstanbul, TURKEY (2011-2015)
- 5- Invited Speaker and Expert for Ministry of Agriculture and Food on Risk Management (2014- )
- 6- Invited Speaker and Expert on Risk and Disaster Management for SISUD (2016-
- 3- Onur Airlines Istanbul, Turkey (1993) Internal Auditor and Management Trainee (1993)
- 4- Arkas Shipping and Transport Izmir, (1992) Turkey Management and Leadership Trainee (1992)
- 5- Erdem Special Education Center Istanbul, Turkey 1988-1992 (part-time) computer operator (1989-1992)

# **D- Research and Project Experience**

# Project Advisor and Leader (Digital Transformation in Healthcare) (2025-

AI utilization in Nursing for Cancer Patient Treatment

Identifying Nursing Diagnoses with Artificial Intelligence Supported Voice Command System: A Clinical Decision Support System Development

Health Institutes of Turkiye

# Project Leader (University Performance based Ranking System Development (July 2023- January 2025) Istanbul Technical University Teknopark

Developed a performance based university ranking algorithm with a team of 8 academicians. A unique approach for university performance assessment is developed, measurements were made, and universities were ranked based on an algorithm developed by for calculations was developed

# Founding Faculty for MBS College of Business and Entrepreneurship (Feb 2017 – Oct 2022)

Worked on design and development of curriculum of technology and information systems course for an MBA program from entrepreneurial and managerial approach. Customized the course for country specific needs.

# Project Advisor (01.Sept.2017 -20.Sept.2019)

Development of a New Payment System for Retail Sales Processes Sakarya Technology Center

# Visiting Faculty Fellow Babson College, USA (August 2017-December 2017)

As a founding faculty member of Mohammed Bin Salman College of Business and Entrepreneurship, spent one semester at Babson College. Participated in meetings, visited research centers, followed classes to establish MBSC based on Babson DNA

# **Project Leader**

# "Financial Credit Scoring Decision Support System Development" (2017-2020)

Anticipated requirement for an e-payment system that connects financial lenders, credit applicants and retailers digitally through a system is taken into account in order to providing immediate loan access of retailers' customers which has necessitated automated processes and a decision-support system for assisting loan applications' analysis. This system will be equipped with a culturally modified credit scoring system as well as behavioral and social media based credit risk assessment tools.

# **Project Leader (2016-2018)**

"DEPS Information System Development Project" to determine future PhD demand and supply in Turkey and to develop a decision support system to help policy makers of Higher Education Council. This project is under the final evaluation stage by Turkish Scientific Council and Turkish Higher Education Council of Turkey. It is waiting for the final approval due to recent extraordinary developments in Turkey. Project budget is: \$ 750.000. The project has been cancelled by TUBITAK

#### **Project Leader (2014-2015)**

"Intelligent Traffic Accident Management System Development for Sakarya Municipality" State Development Agency Project budget is: \$25.000

#### **Project Leader (2013-2015)**

"Web Based Database and Decision Support System Development for Traffic Accident Analysis for the City Of Sakarya" Sakarya University Scientific Research Support Fund and Sakarya Governor's Office Project budget is: \$75.000

#### **Project Leader (2011-2012)**

"Social and Economic Vulnerability Calculation: An Index Proposal to Measure Social and Economic Vulnerabilities of Turkish Cities" with D. Ozceylan, Sakarya University Scientific Research Center. Project budget is: \$ 4.000

# Project Team Co-leader and Member: (2007-2008)

Role of Hospital and Clinical Information Systems for Transition in Healthcare Industry: Use of Information Technology in Healthcare" with Velma Lee and Frank Ridzi Identifying strategies and factors associated with successful IS/IT implementation and operation in clinical hospital and government Medicare/Medicaid settings within t the context of organizational/structural transitions including but not limited to health policy change, business process change, relocations or new facility construction.

# **Consultant and Expert:**

"Performance Measurement in Small and Midsize Municipalities in Turkey" with Isa Sagbas (2006-2007). Supported by the Scientific and Technological Research Council of Turkey (TUBİTAK) and State Planning Agency of Turkey

# Research Assistant Rensselaer Polytechnic Institute Troy, NY:

**Washington State Ferry System Risk Assessment Project** 6/1998 - 5/1999 Contract from the Washington State Department of Transportation, Washington State Ferries to evaluate the safety of Washington State Ferry operations.

US Navy The Ship of the Future (Smartship) Project 1/1998 - 6/1998 Contract from Lockheed Martin Ocean, Radar & Sensor Systems Department to develop requirements and design, and to evaluate a U.S. Navy Surface Ship of the Future SC21

**Development, Test and Evaluation of SMARTBRIDGE and Navigational and Piloting Expert System 6/1997-5/2001** Contract from Department of Defense Advanced Research Projects Agency (DARPA) to develop, test and evaluate with Lockheed Martin, NOAA, and Chevron Shipping Company an integrated ship's bridge for Chevron tankers.

Risk Evaluation of Passenger Ship Traffic in the Houston Port 5/1997 – 9/1997 Contract from the Port of Houston Authority to evaluate the risk of passenger ship traffic in the Port of Houston

SUPERVISED PHD and MASTER THESIS						
STUDENT	DEGREE	Thesis Area	COMPL. DATE			
Dilek Özceylan	PhD	Disaster Management and Social Vulnerability	2011			
Cemil Karacadağ	PhD	ERP Acceptance Model	2012			
Adem Akbıyık	PhD	Distance Learning and Factors Affecting the Use of Social Software in Distance Education	2012			
Kamil Taşkın (co-adv)	PhD	Micro-scale Disaster Vulnerability Index Development	2012			
Samet Güner	PhD	Green logistics and extreme logistics	2014			
Çağla Ediz	PhD	Flexible Product Trees and ERP Systems	2014			
Yasin Özçam	PhD	Business Intelligence	2016			
Gulin Ulker	PhD	Business Intelligence and University Intelligence	2019			
Keziban Seçkin PhD		Social Media Modeling	2016			
Ömer Faruk Sezer PhD		Optimization Algorithm for Annealing Process	2017			
Busra Alma PhD		Credit Scoring Algorithm and DSS Development	2018			

Semih Bitim	PhD	Cloud Computing	2024
Serdar Geçer	PhD	Traffic Accident Analysis System Application Development	2021
Esra Cengiz	PhD	MIS Department Accreditations In Turkish Universities	2025
Volkan Kurşun	M.Sc.	Human Resources Information Systems	2006
Salim Özlemiş	M.Sc.	Planning with Worksheets: An Application in Steel Sector	2010
Samet Güner	M.Sc.	Green Logistic Applications in SMEs	2010
Yasin Özçam	M.Sc.	Information System Utilization in SMEs	2010
Şengül Coşkun	M.Sc.	Training and Technology Utilization in Disaster Mgmt	2010
Keziban Seçkin	M.Sc.	Text Mining and Supporting Statistical Techniques	2011
Nurullah Şerefli	M.Sc.	Marketing Inf. System Utilization in Turkish Companies	2011
Dilek Sürmeli	M.Sc.	Neural Networks in Disaster Management	2012
Hakan Arslan	M.Sc.	Tourism Information Systems	2014
Dilek Ormancı	M.Sc.	Digital Divide Among Banking Customers and Effect of E-banking	2015
Tuğrul Hakyemez	M.Sc.	Retention Rate Prediction and Analysis with IS	2015
Gülnur Gül	M.Sc.	MIS Applications in Supply Chain Management	2019

COMMITTEE MEMBERSHIPS FOR RANK AND TENURE APPLICATIONS and SOME SAMPLE FILES				
Number of committee membership	Number of committee membership	Number of committee membership		
Associate to Full Professors	Assistant to Associate Professors	Assistant Professorship		
18	20	30		
In addition to this four times served as external evaluator for University of Jordan's MIS faculty tenure and promotion decisions				

# **PUBLICATIONS**

# **PhD THESIS**

Complexity and Its Impacts in Embedded Intelligent Real-Time Systems, Rensselaer Polytechnic Institute Troy, NY June 2001.

# Published or Accepted Peer Reviewed Journals:

- 1- "Exploring the non-linear impacts of digital maturity on corporate sustainability: New evidence from Türkiye" **Journal of Research in Economics, Politics & Finance** Accepted Oct 2025, Forthcoming
- 2- "A Qualitative Study on Management Information Systems Faculty Members' Perceptions of Accreditation in Türkiye" Cengiz Tırpan, E., Coşkun, E., & Sütütemiz, N. (2024). *Acta Infologica*, 8(2), 222-244. https://doi.org/10.26650/acin.1540603
- 3- "The Assessment of Organizational Innovativeness as a Mediator Between ICT Adoption and Firm Performance in Turkish SMEs" BA Çallı, M Özşahin, E Coşkun SAGE Open, December 2024.
- 4- "Prioritizing Digital Health: Key Municipal Services Identified Through Fuzzy Methods", ERDOĞAN, A., TURCAN, G., DOGAN, O., COSKUN, E. (2024). *Artificial Intelligence Theory and Applications*, 4(2), 76-106.
- 5- "To Digitalize or Not? Covid Effect in Medium Sized Companies Based on Three Cases", KAHYAOĞLU SEZER, DURST SUSANNE, COŞKUN ERMAN (2023). *The EDP Audit, Control, and Security Newsletter* Volume 68, 2023 Issue 4
- 6- "ICT Adoption Scale Development for SMEs", ÖZŞAHİN MEHTAP, ALMA CALLI BÜŞRA, COŞKUN ERMAN, (2022). *Sustainability* 14 (22), 14897 November (SSCI)
- 7- "Do Generative Leadership and Digital Literacy of Executive Management Help Flourishing Micro and Small Business Digital Maturity?" ALMA CALLI BÜŞRA, ÖZŞAHİN MEHTAP, COŞKUN ERMAN, ARIK A RIFAT (2022), *International Journal of Organizational Leadership*, 307-332 (ESCI)
- 8- "A Longitudinal Systematic Review of Credit Risk Assessment and Credit Default Predictors", ALMA CALLI BÜŞRA, COŞKUN ERMAN (2021), *SAGE Open*, 11(4), 1-9., Doi: 10.1177/21582440211061333 (SSCI)
- 9- "A Field Research to Identify Psychological Factors Influencing the Debt Repayment Behavior in Turkey", M. OZSAHIN, S. YURUR, and E.COSKUN *Emerging Markets Journal* 8(2), 26-33., Doi: 10.5195/emaj.2018.156

- 10- "Coping with Quality Issues in Management Information Systems Departments in Turkey Through Accreditation", E. COSKUN and B. ALMA *The Online Journal of Quality in Higher Education* April 2018 Volume 5, Issue 2, 29-37 (2018)
- 11- "Transition from Information Technology Approach to Management Information Systems at Universities: Current Status and Expectations" M.DAMAR and E.COSKUN, *International Journal of Informatics Technologies* 10(1) DOI: 10.17671/btd.28257 (2017)
- 12- "Determining the Best Performing Benchmarks for Transit Routes with a Multi-Objective Model: The Implementation and a Critique of Two-Model Approach", S. GUNER and E. COŞKUN, *Public Transportation* (2016) 8: 205. doi:10.1007/s12469-016-0125-z
- 13- "Comparison of Traditional Project Management Techniques and Critical Chain Project Management for Management of Information Technology and Information System Projects" B.ALMA E, COŞKUN, and N. G. UĞUR, *Journal of Management Information Systems* Vol:1, Nr:3, Year: 2016, pgs 202-212 ISSN: 2148-3752 <a href="http://dergipark.ulakbim.gov.tr/ybs/article/view/5000204723/5000175188">http://dergipark.ulakbim.gov.tr/ybs/article/view/5000204723/5000175188</a>
- 14- "Traffic Accident Analysis System", S. GECER, E. COŞKUN, K TASKIN, and S. BİTİM, *International Journal of Informatics Technologies*, Vol 9, No 3 (2016)
- 15- "Türkiye'de Faaliyet Gösteren İşletmelerin İş Zekası Kullanım Düzeylerinin İncelenmesi Üzerine Bir Araştırma" Y.ÖZÇAM and E. COŞKUN **Aksaray Üniversitesi İktisadi ve İdari Bilimler Fakültesi Dergisi**, [S.l.], v. 8, n. 1, p. 73-81, apr. 2016. ISSN 1308-7525. Erişim Adresi: http://iibfdergi.aksaray.edu.tr/index.php/asuiibfd/article/view/157
- 16- ."Sosyal Ağ Türlerinin Karşılaştırılmasına İlişkin Bir Ağ Analizi." K.S. CODAL, and E. COŞKUN *Abant İzzet Baysal Üniversitesi Sosyal Bilimler Enstitüsü Dergisi* (2016).
- 17- "Energy Saving In Continuous Annealing Line Using Heating Optimization" Ö. F. SEZER and E. COŞKUN Alphanumeric Journal | The Journal of Operations Research, Statistics, Econometrics and Management Information Systems Vol 4 No:1 2016
- 18- "Examining Models Focusing on Evaluation of Social Networks", K.S. CODAL and E. COSKUN, *The Journal of Business Science, Sakarya University*, Volume 3 Number 2, pgs: 1-17, December 2015 Link: <a href="http://www.jobs.sakarya.edu.tr/index.php/ibd/article/view/87">http://www.jobs.sakarya.edu.tr/index.php/ibd/article/view/87</a> TURKISH
- 19- "An Empirical Study On Business Intelligence System Perceptions At Enterprises Operating In Turkey.", Y. OZCAM and E. COSKUN, *AJIT-e* 6.20 (2015): 41.. **AJIT-e Online Academic Journal of Information Technology**, 6(20), 41-50., Doi: 10.5824/1309?1581.2015.3.003.x Summer 2015 Link: <a href="http://www.ajit-e.org/index.php?menu=pages&p=details">http://www.ajit-e.org/index.php?menu=pages&p=details</a> of article&id=164
- 20- "The impact of port privatization on the operational efficiency: A longitudinal study on Turkish ports", S. GUNER, E. COSKUN and K. TASKIN, *Journal of İstanbul University Business School*, Vol. 43, pp. 218-236 ,ISSN:1303-1732, DOI: , November 2014, http://www.ifdergisi.org/index.php/ifdergi/issue/view/18
- 21- "Kişiye Özel Taleplerin Toplanması Ve Planlanmasında Seçimli Ürün Ağaçlarının Kullanılması", C.EDIZ and E.COSKUN, *Sakarya İktisat Dergisi* (2014), Vol. 3-1 ,Pp. 59-70 ,Issn:2147-1126
- 22- "An Acceptance and Utilization Model for Educational and Social Software", A. AKBIYIK and E. COSKUN *Online Academic Journal of Information Technology (ajit-e)*, Vol. 4, pp. 39-62 ,ISSN:1309-1581,DOI: 10.5824/1309-1581.2013.4.003.x, Fall 2013
- 23- "Environmental Perceptions of SMEs' and the Effect of Buyer-Supplier Relationships on Environmental Initiatives" S. GUNER and E. COSKUN, *Ege Academic Review, Journal of Economics, Business Administration, International Relations and Political Science* Vol. 13, pp. 151 168, JSSN:1303-099X, DOI: , April, 2013
- 24- "The Relationship between Turkey's Provinces' Development Levels and Social and Economic Vulnerability to Disasters" D. OZCEYLAN and E. COSKUN, *Journal of Homeland Security and Emergency Management*, Vol. 9, pp. -, ISSN:1547-7355, DOI: 10.1515/1547-7355.1981, 2012

- 25- "A Review Of Information Systems Success Models" M.C. KARACADAĞ and E. COŞKUN Energy, Education, Science and Technology Part B: Social and Educational Studies, Special Issue 1, p:770-775, Dec. 2012
- 26- "Importance and Necessity of Social and Economic Vulnerability Studies For Disasters: Van Earthquake Experiences ", D. OZCEYLAN and E. COSKUN, *Eskişehir Osmangazi University Journal of Economics and Administrative Sciences*, Vol. 7, pp. 167-186, ISSN:1306-6730 April 2012
- 27- "A Study on Identifying the Factors Affecting the Use of Social Software in Distance Education Environments" A. AKBIYIK and E. COSKUN, *Çankırı Karatekin University Journal of Social Sciences Institute*, Vol. 3, pp. 45 68, ISSN:1309-3738, November, 2012,
- 28- "Comparison of Impacts of Economic and Social Factors on Countries" Logistics Performances: A Study With 26 OECD Countries", S. GUNER and E. COSKUN, *Research in Logistics & Production*, Vol. 4, pp. 229 343, ISSN:ISSN 2083-4942, December, 2012
- 29- "The Relationship Between Socio-Economic Development and Social and Economic Vulnerability Levels of Cities in Turkey" D. OZCEYLAN and E. COSKUN, *Business Administration Faculty Journal*, Istanbul University, 2012
- 30- "A Healthcare Case Study of Team Learner Style and Change Management" V.LEE, F. RIDZI, A. LO and E. COSKUN *Journal of Organizational Change Management* October, 2011
- 31- "Analyzing Digital Divide Within and Between Member & Candidate Countries of European Union" C.A. CILAN, B.A. BOLAT, and E. COSKUN, *Government Information Quarterly*, Vol.26, Issue 1, January 2009, Pages 98-105.
- 32- "Information and Communication Technology Utilization in Turkish Upscale Hotels" (2007) C.A. CILAN, E. COSKUN, E. BALABAN, and D. SHARMA, *International Journal of Business Strategy*, Volume VII, Number 2, 206-214.
- 33- "Software Complexity and Its Impacts In Safety-Critical Human-Computer Systems", E. COSKUN and M. GRABOWSKI, *Journal of Systems and Software*, Volume 78, Issue 2, Pages 128-145, November 2005.
- 34- "Impacts of User Interface Complexity on User Acceptance in Safety-Critical Systems", E. COSKUN and M. GRABOWSKI, JHSEM: *Journal of Homeland Security and Emergency Management*. Vol.2: No:1, Article 3, 2005.
- 35- "An Interdisciplinary Model of Complexity in Embedded Intelligent Real-Time Systems" E. COSKUN and M. GRABOWSKI, *Information and Software Technology*, Volume 43, Issue 9, Pages 527-537, August 2001.

# **International Books**

University Auditing in the Digital Era: Challenges and Lessons for Higher Education Professionals and CAEs" (Security, Audit and Leadership Series) (2022)., KAHYAOĞLU SEZER, COŞKUN ERMAN, CRC Press Taylor & Francis Group, ISBN:Print ISBN 9780367553227, 0367553228 Print ISBN 9780367553227, 0367553228

# **Books Edited**

- "Convergence of Digitalization, Innovation, and Sustainable Development in Business", Book, Editor, IGI Global, 2024
- "Digital Transformation and Sustainable Development in Cities and Organizations", Book, Editor, IGI Global, 2024
- "Introduction to Logistics" Atatürk University Publications, No: 1013, Erzurum, TURKEY, 2012
- "Introduction to Logistics" Atatürk University Publications, Revised 2<sup>nd</sup> Edition Erzurum, TURKEY 2018
- "Logistics Management" Atatürk University Publications, , Erzurum, TURKEY, 2013

# **Chapters in Books**

#### 2024

TURCAN GİZEM,COŞKUN ERMAN,ÖZŞAHİN MEHTAP, "Convergence of Digitalization, Innovation, and Sustainable Development in Business, Chapter name: (A Conceptual Framework Proposal for Digital Maturity Assessment and Sustainability for Municipalities) " (2024)., , IGI Global, Editor: ERTÜRK ALPER, Abidi Oualid, COŞKUN ERMAN, Colbran Stephen Edward, Theofanidis Faidon, Edition no: 1, Pages 26, ISBN:9798369307984, English (Scientific Book) (Publication No: 8985985)

#### 2023

COŞKUN ERMAN, "Kamu Yönetiminde Denetim: Temel Paradigmalar, Değişim Ve Yeni Yönelişler, Chapter name: (*Dijital Dönüşüm ve Denetimin Dönüşümünde Dijital Teknolojilerin Rolü: Fırsatlar ve Tehditler*)" (2023)., ÖNDER MURAT, KÖSE HACI ÖMER, TC Sayıştay Başkanlığı, Edition no:1, Pages 274, ISBN:978-975-7590-53-8, Turkish (Scientific Book) (Publication No: 8877879)

# 2022

KAHYAOĞLU SEZER, COŞKUN ERMAN, AKKOL EKİN "Veri Modelleme ve Analitiği: Sağlık ve İşletme Uygulamaları, Bölüm adı: Veri Modelleme ve Analitiğinde Guncel Konu ve Teknolojiler), Nobel Akademik Yayıncılık, Editör:Hiziroglu Abdulkadir, Cebeci Halil İbrahim, Seckin Codal Keziban, Basım sayısı:1, Sayfa Sayısı 762, ISBN:978-625-417-474-2 (2022).,

#### 2018

CEBECİ HALİL İBRAHİM,KORKUT YASEMIN, and "COŞKUN ERMAN "Yönetim Bilişim Sistemlerinde Gündem, Bölüm adı:(*Metin Madenciliği Yaklaşımı ile Afet Yönetiminde Teknolojik Kritik Başarı Faktörlerinin İncelenmesi*)"., "Çağlayan, Editör:Sevinç Gülseçen, Çiğdem Selçukcan Erol, Zerrin Ayvaz Reis, Murat Gezer, Basım sayısı:1, Sayfa Sayısı 233, ISBN:978-975-436-153-7, (2018)

#### 2017

E.COSKUN and B. ALMA "The Role of Embedded Intelligent Real-Time Systems in Large Scale Safety Critical Systems and Measurement of Complexity" in Artificial Intelligence in Engineering and Applications ISBN: 978-605-4735-98-3 Editors: O. Torkul, S. Gulsecen, Y. Uyaroglu, G. Cagil and M.K. Ucar, Publication Date: December 2017 Place: Sakarya

# 2016

- G. ULKER & E. COSKUN "A Research On Applicability of Business Analytics to University Management" in Smart Technology & Smart Management (Akıllı Teknoloji & Akıllı Yönetim) ISBN: 978-605-60047-5-9 Editors: V. Tecim, C. Tarhan, and C. Aydin, Publication Date: September 2016 Place:İzmir pgs no:141-152
- E. COSKUN and B. ALMA "Information Systems for Hospital Logistics" in Health Information Systems Management, Atatürk University Publications, 2016
- E. COSKUN and G. ULKER "Information Systems in Ambulatory and Emergency Medical Services" in Health Information Systems Management Chapter-3, Atatürk University Publications, 2016

# 2015

E. COSKUN, D. OZCEYLAN AUBRECHT, and G. ULKER "Organizational Information Systems" in Management Information Systems Chapter-6, Atatürk University Publications, 2015, E-book ISBN:978-975-442-723-3,

Coşkun, E. and Güner, S. "Integrated Information Systems: Supply Chain Management and Customer Relationship Management Systems" in Management Information Systems Chapter-6, Atatürk University Publications, 2015, E-book ISBN:978-975-442-723-3,

#### 2013

E. COSKUN. and S. GUNER " **Logistics Information Systems and Technologies**" in Logistics Management Chapter-6, Atatürk University Publications, 2013, E-book

E. COSKUN. and S. GUNER. " **Green Logistics**" in Logistics Management Chapter-13, Atatürk University Publications, 2013, E-book

# 2012

E. COSKUN. and S. GUNER " **Definition and History of Logistics**" in Introduction to Logistics Chapter-1, Atatürk University Publications, No: 1013., 2012, E-book

E. COSKUN. and S. GUNER "Business Logistics and Main Logistics Activities" in Introduction to Logistics Chapter-2, Atatürk University Publications, No: 1013, , 2012, E-book

E. COSKUN. and Y. OZCAM "Air Transportation" in Introduction to Logistics Chapter-6, Atatürk University Publications, No: 1013, , 2012, E-book

# 2011

E. COSKUN "Linear Programming" Operations Research and Management Science Textbook Chapter 2, Editor: Vahap Tecim ,Lisans Publications Ankara, Turkey 2011

E. COSKUN "Simplex Method" Operations Research and Management Science Textbook Chapter 3, Editor: Vahap Tecim Lisans Publications Ankara, Turkey 2011

#### 2007

D. OZCEYLAN and E. COSKUN "Information System Applications in Supply Chain Management", Contemporary Management and Organizational Issues. Editors: Adnan Ozyilmaz and Ferit Olcer. Publisher Seckin Publishing, Ankara Turkey. December 2007

# **Published Peer Reviewed Proceedings and Presentations:**

# **2023**

ÖZŞAHİN MEHTAP, COŞKUN ERMAN, KAHYAOĞLU SEZER, "Analysis of Awareness and Perception among Faculty Members in the AACSB Accreditation" Process in Turkish Business Schools. 18 TH INTERNATIONAL STRATEGIC MANAGEMENT CONFERENCE, 412-425. (Full Text Publication/Oral Presentation) (Publication No: 8679082)

## 2022

Turcan Gizem, Coşkun Erman, Özşahin Mehtap, Rovshenov Atajan (2022). Intersection of Strategic Management and Management Information Systems Disciplines: Analysis of Theories. 17<sup>th</sup> INTERNATIONAL STRATEGIC MANAGEMENT CONFERENCE, 247-263. (Full Text Publication/Oral Presentation) (Publication No: 7927281)

Cengiz Tirpan Esra, Özşahin Mehtap, Coşkun Erman (2022). Strategic Management Need in MIS Programs: Analysis of Business, Management, and Strategic Management Courses in Turkish MIS Programs. 17<sup>th</sup> INTERNATIONAL STRATEGIC MANAGEMENT CONFERENCE (Full Text Publication/Oral Presentation) (Publication No: 7927306)

Degirmenci Ecenur, Ozsahin Mehtap, Coskun Erman (2022) Searching Moderating Effects of Leadership and Organizational Culture on Relationship between Employee's Personality and Innovative Work Behavior 6<sup>th</sup> International Conference on Advanced Research in Business, Management and Economics, Oct 14-16 2022 Prague, Czech Republic

Çalli Büşra, Özşahin Mehtap, Coşkun Erman, Arik Ahmet Rifat (2022). Does Generative Leadership Help Flourishing Of Digital Maturity?. The 5<sup>th</sup> International Conference On Research In Business, Management And Economics (Abstract)

# **2020**

Coşkun Erman,Özşahin Mehtap,Kahyaoğlu Sezer,Alma Büşra (2020). Accreditation Process In Turkish Business Schools: Recommendations Based On Awareness, Perceptions, And Problematic Areas. 19. Uluslararası İşletmecilik Kongresi

Kahyaoğlu Sezer, Coşkun Erman (2020). Rethinking Audit Culture In Digital Transformation Era: Recommendations For Auditing Digitally Transforming Universities. 11. International Conference On Governance Fraud Ethics Csr

# <u>2019</u>

Özşahin Mehtap, Coşkun Erman, Alma Büşra (2019). Kobi'lerde Bilişim Farkindaliği, Bilişim Yeterliliği Ve Yenilikçilik İlişkisiüzerine Bir Araştırma: Yalova İli Örneği. 9. Uluslararası Balkanlarda Sosyal Bilimler Kongresi

Çalişkan Kübra, Coşkun Erman (2019). Girişimcilik Oryantasyonunun Kobi'lerde Bilgi Ve Iletişim Teknolojileri Benimseme Düzeyine Etkisi Üzerine Bir Çalişma. 6. Uluslararası Yönetim Bilişim Sistemleri Konferansı, 382-388.

Coşkun Erman, Özdağoğlu Güzin, Damar Muhammet, Alma Büşra (2019). Scientometrics-Based Study Of Computer Science And Information Research Community Macro Level Profiles. 12th IADIS International Conference: Information Systems, 180-188.

Alma Çallı Büşra, Coşkun Erman, Özşahin Mehtap (2019). Ict Adoption In Smes: Determinants, Levels, And Influence On The Organizational Innovativeness. 12th Iadis International Conference Information Systems 2019, 285-289.

# <u>2018</u>

Alma, B. and Coskun, E. "Understanding the Level of ICT Adoption at SMEs from the Entrepreneurship Orientation, Individual Innovativeness and ICT Literacy Perspectives" 5th International Management Information Systems Conference October 24-26 2018 Ankara, Turkey

Aktas, B., Ediz, C., Alma. B. and Coskun, E. "Transforming a Truly Traditional Dairy Product Company's Logistics and Transportation Related Decision Making Processes" 5th International Management Information Systems Conference October 24-26 2018 Ankara, Turkey

Seckin Codal, K. and Coskun, E. "Stokastik Aktör Bazlı Model Yardımıyla Sosyal Ağ Dinamiklerinin Belirlenmesi" 5th International Management Information Systems Conference October 24-26 2018 Ankara, Turkey

Alma, B., Coskun, E. Ozsahin, M. "A Framework Proposal for Examining the Effect of ICT Adoption Level on Innovativeness in SMEs" AMCIS 2018 Americas Conference on Information Systems 16-18 August 2018, New Orleans, LA USA

Ozsahin, M. Yurur, S. and Coskun, E. "A Field Research to Identify Psychological Factors Influencing the Debt Repayment Behavior in Turkey" 8<sup>th</sup> International Conference on Leadership, Technology, Innovation and Business Management, July 12-14 Prague, Czechia

# 2017

Coskun, E. and Alma, B. "Coping with Quality Issues in Management Information Systems' Departments in Turkey through Accreditation" ICQH International Conference on Quality in Higher Education, December 7-8, 2017

Alma, B., Koc, T, and Coskun, E. "Analysis of Research Characteristics of MIS Discipline in Turkey" *AMCIS* 2017 *Americas Conference on Information Systems : A Tradition of Innovation* Boston, MA August 10-12, 2017

Alma, B. and Coskun, E. "Strategic Decision Making of Micro-Lenders: An Innovative Business Model for Credibility and Risk Management in Retailers" *ISMC 2017 13th International Strategic Management Conference* Podgorica, Montenegro, 6-8 July 2017

Soysal, F., Coskun, E. and Alma, B "Proposal of a Framework for the Assessment of ICT Literacy and Examining the Structure of High School Students' ICT Literacy: A Case of Turkey" CSEDU 2017 9<sup>th</sup> International Conference on Computer Supported Education 22-23 April 2017 Porto, Portugal

#### 2016

Coskun, E. and Ulker G. "Business Analytics to University Analytics" *International Conference on Quality in Higher Education (ICQH) 2016* 24-25 November 2016, SAKARYA TURKEY

Alma, B. Coskun, E. and Koc, T. "Assessment of Educational ERP Tools and A Comparison Framework Proposal" *International Conference on Quality in Higher Education (ICQH) 2016* 24-25 November 2016, SAKARYA TURKEY

Alma, B., Coskun, E. and Övendireli, E. "University ranking systems and proposal of a theoretical model for ranking of the management departments of Turkish Universities" 12th INTERNATIONAL STRATEGIC MANAGEMENT CONFERENCE October 28-30, 2016 Antalya-Turkey

Ulker, G. and Coskun, E. "A research on the fields that business analytics can be used at Turkish Universities", International Management Information Systems Conference (IMISC 2016), October 6-8 2016 İzmir, Turkey

Alma, B. and Coskun, E. "New Product Development in IT and Software Engineering: Comparison of Traditional Project Management Techniques and Critical Chain Project Management" International Management Information Systems Conference (IMISC 2016), October 6-8 2016 İzmir, Turkey

Ovendireli, E. and Coskun, E. "Üniversite Siralama Sistemleri İncelemesi Ve Türkiye İçin Bir Siralama Sistem Mimari Önerisi" 3<sup>RD</sup> INTERNATIONAL CONFERENCE OF BUSINESS STUDENTS May 13-14, 2016 Sakarya Turkey

Soysal, F. and Coskun, E. "Sayisal Uçurumun E Hizmetlerin Kullanimina Etkisi : Sakarya İli Örneği 3<sup>RD</sup> INTERNATIONAL CONFERENCE OF BUSINESS STUDENTS May 13-14,2016 Sakarya Turkey

Arslan, H. and Coskun, E. "Bilişimin Turizm Sektöründe Kullanılması Ve İstanbul'da Ki 5 Yıldızlı Oteller Üzerine Bir Araştırma" 3<sup>RD</sup> INTERNATIONAL CONFERENCE OF BUSINESS STUDENTS May 13-14, 2016 Sakarya Turkey

# <u>2015</u>

Ulker, G. and Coskun, E. "The Analysis of Traffic Accidents with a Business Intelligence Approach: An Application in Turkey", International Interdisciplinary Business-Economics Advancement Conference (IIBA) May 2015 Las Vegas, USA

Alma, B., Geçer, S., Coskun, E "Supply Chain Practices of Walmart and Migros: Benchmarking Wal-mart for Improving Efficiency" XIIIrd International Logistics and Supply Chain Congress, Izmir TURKEY October 2015

Sansli, D., Sansli, A. And Coskun, E. "Ögrencilerin Bilisim Okuryazarlığının Belirlenmesi ve Internet Bankacılığına Etkileri" 1st International Applied Sciences Congress September 2015

Hocaoğlu, S., Guner, S., Coskun, E. "Expectations of Logistics Sector from Logistics and Supply Chain Programs" 7th Social Sciences Conference at Balkans, Kaposvar / Hungary August, 2015

Ulker, G. and Coskun, E. "Business Intelligence Tool Selection Criteria for Turkish Businesses" 3<sup>rd</sup> National Management Information Systems Congress, Erzurum, TURKEY October 2015

Hakyemez, T. and Coskun, E. "Determining Student Academic Success Probabilities and Retention Rates with Artificial Intelligence" 3<sup>rd</sup> National Management Information Systems Congress, Erzurum, TURKEY October 2015

Soysal, F. and Coskun, E. "Evaluation of Turkish e-school system with MIS Perspective" 3<sup>rd</sup> National Management Information Systems Congress, Erzurum, TURKEY October 2015

# **2014**

Guner, S. and Coskun, E. "An examination of Land and Equipment Efficiency in Ports" XII. International Logistics and Supply Chain Congress October 30-31, 2014, Istanbul, TURKIYE

Ozceylan Aubrecht, D., Akin, S., Coskun, E.; "Nadir Eserlerin Zarar Görebilirliğini Azaltacak Bir Yaklaşım Olarak Dijital Kütüphane" ,Uluslararası Kültürel Mirasın ve Kültürel Bellek Kurumlarının Yönetimi Kongresi, ,2014,İstanbul <a href="http://unak2014.unak.org.tr/en/accepted-submissions">http://unak2014.unak.org.tr/en/accepted-submissions</a>

Tomor, M. Coskun, E. "Cloud Computing Applications in Libraries", National Management Information Systems Conference, 2014,İstanbul

Ugur, N. G., Coskun, E. Ozceylan, D. and Koc, T " New Digital Divide and Dimensions of It ", National Management Information Systems Conference, 2014, İstanbul

Ülker, G. and Coşkun, E.; "Information Technology Employees' Business Intelligence Perceptions at Enterprises", The Global Interdisciplinary Business-Economics Advancement Conference, May 2014, Clearwater, Tampa FL USA

Seckin, K. and Coskun, E. "Clustering Countries based on Their Healthcare Status and Anlaysis of Correlation Between Economic Development and Healthcare Status", The Global Interdisciplinary Business-Economics Advancement Conference, May 2014, Clearwater, Tampa FL USA

Cekici, T, Ozceylan, D. and Coskun, E. "Designing an Information Technology Development Index for Business Organizations" The Global Interdisciplinary Business-Economics Advancement Conference, May 2014, Clearwater, Tampa FL USA

# **2013**

Guner, S. and Coskun, E. "Efficiency Measurement of Passenger Ports with Data Envelopment Analysis and Utilizing Malmquist Productivity Index" ,11th International Conference on Data Envelopment Analysis, June 27-30,2013,Samsun

Yurtal, F.Y., Coskun, E., and Akbiyik, A. "Utilization of Health Information Systems in Turkish Hospitals", 5<sup>th</sup> International Social Sciences Conference in Balkans, 2-7June 2013, Novi Pazar – Serbia

Akbiyik, A. and Coskun, E. "A Model proposal for Acceptance and Utilization of Educational and Social Software", 5th International Social Sciences Conference in Balkans, 2-7June 2013, Novi Pazar – Serbia

Güner, S., Seçkin, K. and Coşkun, E. "Comparison of Strategic and Traditional Logistics", 5th International Social Sciences Conference in Balkans, 2-7June 2013, Novi Pazar – Serbia

# <u>2012</u>

Güner, S. and Coşkun, E. "Comparison Of Impacts Of Economic And Social Factors On Countries' Logistics Performances: A Study With 26 OECD Countries", 7th Scientific Conference on Economy and Efficiency – Contemporary Solutions in Logistics and Production, November 2012, Poznan/Poland

Güner, S. and Coşkun, E, and Taşkın, K. "Evaluating the Operational Efficiencies of Turkish Passenger Ports with Data Envelopment Analysis", 10th International Logistics & Supply Chain Management Congress, November, 2012, İstanbul

Coşkun, E. and Seçkin, K. "Türkiye ve Türki Cumhuriyetlerin Afete Maruz Kalma Risklerinin Karşılaştırmalı Bir Analizi" ,1st International Scientific-Practical Conference on Business Administration and Corporate Social Responsibility, 23-25 November,2012,Baku, Azerbaijan

Bitim, S. and Coşkun, E. "Uzaktan Eğitimin Ekonomik Boyutu ve Farklı İlgi Gruplarına Ekonomik Katkıları", 1st International Scientific-Practical Conference on Business Administration and Corporate Social Responsibility 23-25 November, 2012, Baku, Azerbaijan

# 2011

Güner, S. Coşkun, E. and Cevrioğlu, E. "Information Systems: As A Facilitator For Green Supply Chain Management", IX. International Logistics & Supply Chain Managemenent, November, 2011, İzmir

Özçam, Y. and Coşkun, E. "The Utilization of Information and Communication Technologies and Its Effects in Business Communication and Decision-Making Activities at SMEs" ,IADIS 2011 International Conference on Information Systems, 11-13 Mart 2011,2011,Avila Spain

"Complexity in Emergency Management and Disaster Response Information Systems (EMDRIS)" with D. Özceylan . ISCRAM 2011 The 8th International Conference on Information Systems for Crisis Response and Management, Lisbon, Portugal, May 8-11, 2011.

"The Utilization of Information and Communication Technologies and Its Effects in Business Communication and Decision-Making Activities at Smes" with Y. Özçam IADIS 2011 International Conference on Information Systems 11-13 Mart 2011 Avila, Spain

# **2010**

"The Role Of Customer Choices In Green Supply Chain Management: An Empirical Study In Sakarya Region" with S. Güner . VIII. International Logistic and Supply Chain Congress 4-5 November 2010 İstanbul

"Logistic and Distribution Network Practices of Companies and Analyzing Effects of Trust, Agreements, Performance and Long Term Adaption Factors: A Research with Düzce Industrial Zone Companies" with Y. Baş . VIII. International Logistic and Supply Chain Congress 4-5 November 2010 İstanbul

"The Effects of Information Technology in Business Communication and Decision Making Activities of SMEs" with Y. Özçam and A. Serhateri . IMS 2010 7th International Symposium on Intelligent and Manufacturing Systems "Progress in Intelligent Technologies for Society" 15-17 September 2010 Sarajevo, Bosnia Herzegovina

"The Analysis and Evaluation of QuantitatiandMethods Courses in the Department of Business Administration in Turkey and Turkic Republics" with D. Sürmeli and N. Dündar . International 2nd. Balkans Social Sciences Congress May-June 2010 Prizren, Kosovo

# 2009

"A Research on the Perception of Customer Relationship Management (CRM) Systems by the Employees in Different Departments" with  $\S$ . Coşkun and A. Serhateri ,  $3^{rd}$  İstanbul Information Systems Congress, May 2009 İstanbul

"The Effects of Information Resource Access Limitations on with S. Bitim , 3<sup>rd</sup> İstanbul Information Systems Congress May 2009 İstanbul

# 2008

"Digital Divide in Academy : The Perceptions of Turkish Academicians", (2008), with Semih Okutan, 2<sup>nd</sup> İstanbul Information Systems Congress- 3-4 June - Harbiye Askeri Müze, Istanbul

"A Study on Perceptions and Utilization of ERP systems in SMEs: The Result of Survey with Sakarya City SMEs" (2008), with Ali Emre Çetiner. 2nd İstanbul Information Systems Congress - 3-4 June 2008 Harbiye Askeri Müze, Istanbul

"Critical Success Factors and Information Systems Support for National Emergency Response and Crisis Management Model", (2008), with D. Ozceylan, ISCRAM 2008 Information Systems for Crisis Response and Management, Washington DC, May 2008.

"Evaluation of MBA and E-MBA Programs and Student Profiles in Turkey by Using Log-Linear Models" with C. Cilan and D. Ozceylan, Future-Learning2008 International Conference (March 27-29, 2008 Istanbul-TURKEY)

# 2007

"Analysis of Data Prior To Multivariate Statistical Analysis: An Application" (2007) with Cilan, C. and Bayrak, T. Decision Sciences Institute Annual Meeting November 17-20 Phoenix, Arizona

"An Exploratory Study of Information Technology Utilization and its Influence on Business Performance of Upscale Hotel Industry in Turkey" with Cilan, C., Balaban, E., and Sharma, D. IABE-2007 International Academy of Business and Economics Annual Conference Las Vegas, October 14-17, 2007

# **2006**

- "Classification of IT and Systems Used in Logistics Sector and Identification of New Needs in This Area", with Ozceylan, D. and Giray, E., 4<sup>th</sup> International Logistics and Supply Chain Congress, İzmir Economy University, Izmir, Turkey, November 30-December 2, 2006.
- "Factors To Consider For Outsourcing Decisions In Supply Chain Management" with Kuzu, A., 4<sup>th</sup> International Logistics and Supply Chain Congress, Izmir Economy University, Izmir, Turkey, November 30-December 2, 2006.
- "Information Technology Utilization Profile Of Turkish Upscale Hotel Industry And Impacts Of Information Technology Utilization On Business Performance", with Çilan Ç. and Balaban E. HITA 2006 Hospitality Information Technology Association Annual Conference, Minneapolis, Minnesota, USA, June 18-19, 2006
- "Analysis of industry needs and current MIS curriculum in developing countries: the case of Turkey", with Timor, M. and Sipahi, S., MCDM 2006 The 18th International Conference on Multiple Criteria Decision Making, Chania, Greece June 19-23, 2006
- "Emergency Management and Decision Support Systems in Turkey", with Çilan, Ç. and Balaban E., 4<sup>th</sup> Informatics at Buildings and Urban Development Congress, Ankara Turkey, 8-9 June 2006. Invited paper by the organization committee. In TURKISH
- "E-municipality and Utilization of Municipal Webpage Statistics for Managerial Purposes", with with Çilan, Ç. and Balaban E., 4<sup>th</sup> Informatics at Buildings and Urban Development Congress, Ankara Turkey, 8-9 June 2006.
- "Decision Support Systems in Crisis Response and Emergency Management: A Proposal For Turkish Emergency Management and Crisis Response System", with Özceylan, D. and Aricigil Çilan, Ç., IMS'2006: 5th International Symposium on Intelligent Manufacturing Systems: Agents and Virtual Worlds, Sakarya, Turkey, May 29-31, 2006.
- "Impacts of E-commerce on Entrepreneurship in Developed and Developing Countries", with Serhateri, A., International Entrepreneurship Conference, Krygzstan-Turkey Manas University, Biskek, Krgyzstan. 23-25 May 2006.
- "How Entrepreneurship Can Be Accelerated With Minimization of Burocracy Via Online Venture Start-up Applications: A Comparative Study", with Saruc, T. and Yildiz, H., International Entrepreneurship Conference, Krygzstan-Turkey Manas University, Bibkek, Krygyzstan 23-25 May 2006.

# <u>2005</u>

- "Evaluating Site Selection Factors for a Main Cargo Distribution Center Using Analytic Hierarchy Process (AHP)", with Sipahi, S., Timor, M., 3rd International Logistics and Supply Chain Congress, Istanbul, Turkey, 23-24 November 2005.
- "Selections of Software Quality Attributes: A Joint Optimization Model For Customer Needs and Producer's Software Quality", with Baydar, M., AMCIS 2005 11<sup>th</sup> Americas Conference on Information Systems Omaha, Nebraska USA, August 2005.
- "Multi-criteria Decision Making Model for the Supply Chain Management", with Ozceylan, D. The 25<sup>th</sup> Operational Research / Industrial Engineering (OR/IE) National Congress of Turkey YA/EM 2005, Koç University, Istanbul, Turkey, 4-6 July **2005**
- "Contents of Information Systems Curriculum For Business Schools in Developing Countries: How Much Information Systems And Information Technology A Business Student Needs?", 3<sup>rd</sup> International Social Sciences Conference Social Sciences in Turkish World: Theory, Method and Practice, Celalabat, Kyrgyzstan 05-09 June 2005.
- "The Proliferating Role of Information System in Tax Authority: An Assessment of Turkish Tax Automation Systems" with Saruc, T. and Yildiz, H., 3<sup>rd</sup> International Social Sciences Conference Social Sciences in Turkish World: Theory, Method and Practice, Celalabat, Kyrgyzstan, 05-09 June 2005
- "A Database, Architecture and Design for More Effective Analysis and use of İstanbul Strait Vessel Traffic and Accident Reporting Statistics in Transition for Reducing the Risk of Accident", with Baydar, M., 4<sup>th</sup> National Statistics Congress, Antalya, Turkey, May 2005
- "Web Useful Mining and An Application", with Alsan M. and Topal, B. 4th National Statistics Congress, Antalya, Turkey, May 2005

"Airport Security Complexity: Problems with the Information System Components", with Hoey, J., International Conference on Information Systems for Crisis Response and Management ISCRAM 05. Brussel, Belgium, April 2005.

## 2004

"Risk Management in Istanbul Strait: What Role Should Information Systems and Intelligent Systems Play?", IMS'2004: 4th International Symposium on Intelligent Manufacturing Systems Decision Support Systems: Computing with Words (CWW) and Computing with Perceptions CWP), Sakarya, Turkey, September 6-8, 2004.

"Impacts of User Interface Complexity on User Acceptance in Safety-Critical Systems", with M. Grabowski, 10<sup>th</sup> Americas Conference on Information Systems, New York, USA. August 05-08 2004.

# 2003

"User Interface Complexity Impacts in Safety-critical Systems: Results of an Empirical Study", with M. Grabowski, IEEE International Engineering Management Conference (IEMC -2003) Managing Technologically Driven Organizations: "The Human Side of Innovation and Change" Albany, New York USA. 2-4 November 2003.

# 2002

"Reasoning Complexity in Embedded Intelligent Real-Time Systems", with M. Grabowski, ECIS The 10<sup>th</sup> European Conference on Information Systems Gdansk, Poland, June 2002.

"Intelligence Complexity in Embedded Intelligent Real-Time Systems", with M. Grabowski, FSSCI-MIE'2002 International Conference on Fuzzy Systems and Soft Computational Intelligence in Management and Industrial Engineering, Istanbul Technical University Istanbul, Turkey May 29-31, 2002.

#### 2000

"Software Complexity in Embedded Intelligent Real-Time Systems", with M. Grabowski. Proceedings of International Conference on Complexity and Complex Systems In Industry, Warwick, U.K., 19-20 September 2000.

# <u> 1999</u>

"Complexity in Embedded Intelligent Real-Time Systems", with M. Grabowski. Proceedings of International Conference on Information Systems, Charlotte, NC, December 1999. pp. 434-439

# REPORTS

- 1- Harrald. J.R., van Dorp, J.R., Mazzucchi, T.A., Grabowski, M.R., Merrick, J., Tanali, I., Shreshta, S., Ghani, N.A. Coskun, E., Hamzah, R., Kwong, C., Yesiloglu. M., Mohan, R., Park, C., and Yu. H. "The Washington State Ferries Risk Assessment Final Report", July 1, 1999. Prepared For: Blue Ribbon Panel on Washington State Ferry Safety and Washington State Transportation Commission Olympia, Washington
- 2- Mohan, R., Lo, C., Kwong, C., Lo, M., Coskun, E., Hamzah, R., Lin, B., Bahsin, S., Yesiloglu, M. & Grabowski, M. " Washington State Ferries Risk Assessment Project, Puget Sound Accident- Incident Database Requirements and Design Document Olympia, Washington: Blue Ribbon Panel on Washington State Ferries Safety, Washington State Transportation Commission, December 1998.

# **Editorial Board Positions and Service in Journals and Conferences**

**Area Editor:** Informatics, Information Systems and Complexity Theory European Journal of Pure and Applied Mathematics (June 2007-

Advisory Board: International Management Information System Conference 2014, 2015, 2016, 2017, 2018

Editorial Board Member: EUREKA: Social and Humanities

Editorial Board Member: Journal Of Management Information Systems, 9 Eylul University (2014-

**Editorial Board Member:** International Journal of Information Systems Education (JISE) 2007-2010

Editorial Board Member: Dokuz Eylul University Faculty of Economics and Administrative Sciences Journal (2013-

Editorial Board Member: INFORMA Management Information Systems Journal Leges Publishing (2014- )

Scientific Committee: EJOIR Electronic Journal of Occupational Improvement and Research (2015-)
Scientific Committee: ICOBS 2015, ICOBS 2016 International Conference of Business Students (2015, 2016)

Scientific Committee: Osmaneli Social Sciences Congress 2016

Scientific Committee: 2nd international Congress on Economics and Business (ICEB'16) "New Economic

Trends and Business Opportunities" 2016

Scientific Committee: International Conference on Quality in Higher Education (ICQH) 2015-2016

# **Reviewer for**

Reviewer for ICIS 2018, ISMC 2018, IMISC 2018

Panelist and evaluator for Turkish Scientific Research Council Research Projects 2014, 2015

JISE Journal of Information Systems Education (2004- ) more than 10 articles

IEEE Transactions on Systems, Man, and Cybernetics Part A (2002-) 8 articles

JHSEM Journal of Homeland Security and Emergency Management (2007- ) 3 articles

Sakarya University Social Sciences Journal, 8 articles

Hatay Mustafa Kemal Üniversitesi Social Sciences Journal, 2 articles

Eskişehir Osmangazi Üniversitesi Social Sciences Journal 2 articles

Zonguldak KaraElmas Üniversitesi Social Sciences Journal 1 article

Reviewer for many conferences such as ICIS, AMCIS, ECIS, EMCIS, ISCRAM, İstanbul Bilisim, Yapi ve Kentte Bilisim

# **Memberships in Scientific Organizations:**

**Program Evaluator: ABET CSAB** 

Founding Member: TRAIS Turkish Association of Information Systems (2015-)

**Executive Board Member:** TRAIS Turkish Association of Information Systems (2015-)

Member: ISCRAM, Information Systems for Crisis Response and Management Community 2004-

**Member:** AIS Association of Information Systems **Member:** Turkish Informatics Society 2004-

Associate Member: IEEE and Engineering Management Society 2001-

Member: Decision Sciences Institute 2001-present

**Student Member:** Association for Information Systems 1999- 2001 **Member:** Association for Information Systems 2001-present

# ADVISORY BOARD POSITIONS

Karadeniz Technical University Management Information Systems Department OSTIM Technical University Management Information Systems Department Aksaray University Management Information Systems Department

# SPEECHES AND CONFERENCES DELIVERED AS INVITED SPEAKER in LAST 10 YEARS

- 1- October 2024 Invited Speaker "AI Applications in Healthcare Industry and in Nursing" 3<sup>rd</sup> International Basic Nursing Care Conference, Izmir Turkiye
- 2- November 2023 Keynote Speaker International Scientific Conference On Digitalization, Innovations & Sustainable Development: Trends And Business Perspectives, Australian University Kuwait City, Kuwait
- 3- March 2023 Invited Speaker Smart and Resilient Cities Workshop: Yalova City Council and Yalova University
- 4- March 2022 Artificial Intelligence and Digital Economy Seminar Moderator Istanbul University, Economics Faculty
- 5- May 2021 Digital Transformation and Industry 4.0 MBSC KAEC Joint Meeting
- 6- November 2019 ABET accreditation for MIS Programs Bogazici University
- 7- December 2016 Ministry of Health "Risk Management in Health Organizations"
- 8- September 2016 Yalova University "Industry 4.0 from Managerial Perspective"
- 9- May 2017 Istanbul University "MIS Education and Curriculum
- 10- May 2016 Ministry of Agriculture "Information Systems for Disaster Management and Risk Reduction"